



**Northwell Health Employee Assistance Program (EAP) and Physician's Resource Network (PRN)  
Physician's Resource Network (PRN) - Frequently Asked Questions**

**What is the NORTHWELL HEALTH Physician's Resource Network (PRN)?**

The Physician's Resource Network (PRN) is a confidential counseling service designed to meet the needs of members of the Northwell Health Medical Staff.

**Who can use PRN?**

All Northwell Health attending physicians - voluntary and employed, residents/fellows, physician assistants and medical students and their benefit eligible spouses and dependents.

**Where is the PRN office located?**

PRN is located at 333 East Shore Road, Suite 204 in Manhasset. The PRN consulting team serves all system locations. If you are unable to schedule an appointment at our Manhasset office, we can serve you locally. For more information regarding services or to schedule an appointment with one of our consultants, please call 1-866-454-3280 or email us at [PRN@nshs.edu](mailto:PRN@nshs.edu).

**How much does it cost?**

PRN services are without cost.

**What services does PRN offer?**

PRN provides personalized cost-free consultation, short-term counseling and appropriate referrals, for all Northwell Health physicians dealing with stress-related, emotional and behavioral problems. PRN can help you:

- Learn to manage stress and recover from "burnout"
- Recover from "burnout"
- Deal with workplace conflicts and communication problems
- Cope with adverse patient outcomes
- Address alcohol and drug problems

**What kinds of issues does PRN handle?**

PRN provides confidential services to Medical Staff and their family adversely impacted by the stress of events which occur in medical practice, workplace conflicts and home-life issues. In-service training is also available which includes learning techniques for stress reduction, burnout prevention and anger management. This training may be provided at actual practice sites depending on medical staff members needs.

**How confidential is this service?**

PRN is a confidential service. No information will be released without your written consent except in cases required by law, such as imminent danger to self or others.

**As a Chair, Dean or Department Manager, how can I refer someone to PRN?**

To discuss the need for referral to PRN, call us at 866-454-3280 for a confidential consultation.